

GLENVILLE NUTRITION OSTEOPOROSIS (GNO) COURSE TERMS & CONDITIONS

Contact information

Our head office postal address is:

10 Orwell Road
Rathgar
Dublin 6

You can telephone us on **01 4020777** for any general enquiries.

Please note: we may record calls for training and quality purposes.

GNO course fees

Price for attending the one-day course is €120

Copyright and usage

All course content design, text, graphics, the selection and arrangement thereof are Copyright © of Glenville Nutrition Clinics, unless individually credited. ALL RIGHTS RESERVED.

The GN logo is a trademark of Glenville Nutrition together with other devices and words and should not be used in any other site's material. It may be registered in certain parts of the world.

Privacy policy

At GNO courses we are dedicated to protecting your privacy. Below we set out our privacy policy which will govern the way in which we process any personal information that you provide to us. We will notify you if the way in which we process your information is to change at any time.

Security measures

At GNO courses we understand the value of security and have implemented security policies, rules and technical measures to protect the personal data that we have under our control from unauthorised access, improper use and disclosure, unauthorised destruction or accidental loss.

We cannot guarantee the effectiveness of such measures and exclude liability in the event of loss of data.

Disclosure of information

In the unlikely event that a liquidator, administrator or receiver is appointed over us or all or any part of our assets that insolvency practitioner may transfer your information to a third party purchaser of the business provided that purchaser undertakes to use your information for the same purposes as set out in this policy. We undertake not to provide your personal information to third parties save in accordance with this policy. Your information will not be disclosed to government or local authorities or other government institutions save as required by law or other binding regulations.

Disclaimer of warranty and liability

GNO course attendance is not intended as a substitute for any advice or treatment prescribed by a doctor. Information given here should not be used for diagnosing or treating a health problem. If you

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CLINICS COURSES CENTRES

have a medical condition which may be adversely affected by exercise you should consult your doctor before following any exercise information given here.

This course is intended for use by those over the age of 18 years. No one under that age should carry out any activity whatsoever based on the information on this website. People under 16 can join the GNO course with a note from their GP.

The following provisions may be curtailed or disallowed by the laws of the country in which the person attending the GNO course is situated. In such case, the terms hereof are to be read as excluding or limiting such term so as to satisfy such jurisdiction.

The information provided on the GNO course has not been written to meet your individual requirements and it is your sole responsibility to satisfy yourself prior to ordering any products or services from us that they are suitable for your purposes.

Neither we nor any of our employees or affiliated entities will be liable for any kind of damages and howsoever arising including, without limitation, loss of profits, compensatory, consequential, direct, exemplary, incidental, indirect, punitive or special, damages or any liability which you may have to a third party, even if we have been advised of the possibility of such loss.

These terms and this disclaimer and any claim based on use of information from this website shall be governed by the laws of Ireland and you agree to submit to the non-exclusive jurisdiction of the Courts of Ireland.

Course information

Your right to cancel your course attendance

If you sign up to a GNO course you have a short "cooling off period" when you have the right to cancel your commitment. The right finishes 7 days after either the full payment has been made.

Supplement Ordering agreement

By placing a supplement order whilst on the GNO course, you are confirming that all goods ordered by you are for your own private and domestic use only. GNO course supplements are not supplied on a sale or return basis.

Returns

GNO Goods can only be accepted for return in the following circumstances:

Incorrect supply by the Course Nutritionist

The requirement to return goods must be notified to the Course Nutritionist immediately upon receipt of the goods.

Returns not notified to the Course Nutritionist within three days of receipt of the goods will not be accepted.

Personal information and how it is used

All information supplied to us by you will be utilised in a manner compliant with our obligations under the Data Protection Act 1998.

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To join a GNO course we request the following personal information: first name, surname, email address, current weight, current height, health details including details of any medication you are taking, recent bone scans and other tests. This information, and any personal information received thereafter, is used for the purpose of personalising your experience of the GNO course. You should ensure this information is accurate and we would refer you to the section headed 'Disclaimer' above.

Medical policy

The GNO course and all associated services are not intended as a substitute for any advice or treatment prescribed by a doctor.

It is the responsibility of each GNO course attendee to ensure that there are no medical reasons why they should not embark upon this programme. If in any doubt at all, a health professional's advice should be sought.

The GNO medical policy is:

- GNO is not available to members under the age of 18.
- Anyone who has any medical problems, is taking any medication, is pregnant or breast-feeding must disclose this information in writing in advance of registration.
- GNO attendees with diabetes or coeliac disease will be able to benefit fully from GNO and should always incorporate the advice given by their care team or GP.

If you have a medical condition which may be adversely affected by exercise you should consult your doctor before following any exercise information given. It is required that each GNO attendee takes personal responsibility for themselves when doing any exercise which has been advised by GNO or their representative, either at or outside the group. If at any time while exercising a GNO attendee feels any ill effects then they must stop doing the exercise and it is advisable that they check this out with their doctor.

We always recommend members follow the medical and any dietary advice they have been given by their doctor or other health professional.